

**Social Security Advisory Board  
Minutes  
January 12, 2011  
Board Meeting**

**Location:** 400 Virginia Avenue, S.W., Suite 625  
Washington, D.C. 20024

**Time:** 8:45 a.m. – 4:00 p.m.

**SSAB\_Members:** Barbara Kennelly, Chair (A)  
Jagadeesh Gokhale  
Dorcas Hardy  
Marsha Katz  
Mark Warshawsky

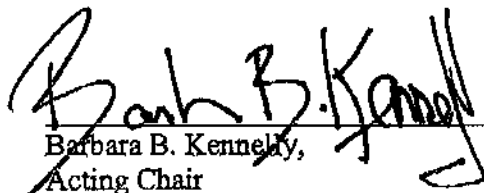
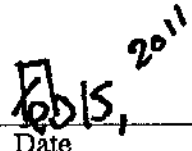
**Presenters:** Carolyn Colvin, Deputy Commissioner of SSA  
Kelly Croft, Deputy Commissioner for Systems, SSA (by telephone)  
Mike Gallagher, Deputy Commissioner for Budget, Finance and  
Management, SSA (by telephone)  
Mary Glenn-Croft, Deputy Commissioner for Operations, SSA  
Stephen Goss, Chief Actuary, SSA (by telephone)

**SSAB\_Staff:** Katherine Thornton, Staff Director  
Debi Sullivan, Deputy Staff Director  
Joel Feinleib  
Shalin Patel, Staff Intern  
Beverly Rollins  
George Schuette  
David Warner

The Board met in executive session during the morning and discussed potential meeting topics and guests for future Board meetings and projects, and papers that are currently in progress. The members met with SSA's new Deputy Commissioner, Carolyn Colvin and discussed challenges facing SSA, SSA's computer center, and the agency's workload backlog and its plans to deal with it in light of severe budget constraints.

Board members met with Ms. Colvin, Kelly Croft, Michael Gallagher, Mary Glenn-Croft, and Stephen Goss to discuss SSA's process for handling employer wage reports. The group talked specifically about the problem created by two individuals who reported extraordinarily high wages and distorted calculations for the national average income, and the procedures SSA has put in place to keep it from happening again. Board members also met with Ms. Glenn-Croft and Ms. Colvin to discuss SSA's operational workload issues and how the agency plans to deal with them.

I certify that the minutes written for the January 12,  
2011 meeting of the Social Security Advisory  
Board are correct.

  
Barbara B. Kennelly,   
Acting Chair Date  
Social Security Advisory Board